**What was good/interesting?**

Good, positive day, very enjoyable.

Good speakers, well organised, great applied examples

Great day – thank you

Everything was relevant and interesting

Great presentations, passionate and thought provoking – this must be promoted in our board locally and USED!!

Loved the home baking – the day was fantastic!!

Liked short, sharp presentations

Aims of the day met

Great day – I love you all – I love PO – best thing I’ve come across to help us listen, learn and improve. Keep up the good work.

V helpful advice on responding from Sarah

Main speakers all great too!

Good venue, speakers

Excellent day with good speakers/presentations. Challenged today to think how I will promote and make any changes in practice

I will add several people on Twitter now – thanks!

Networking, being able to speak freely and being listened to.

Really interesting. Mixed group of people with lots of interesting things to say and good ideas. Going to be in touch with Gina to develop our relationship with Patient Opinion

Good networking opportunity, very informative

Really interesting day. Great speakers, especially Craig White and Pennie Taylor

I need to get to grips with social media! Taking away messages about how social media is changing the way we communicate with services and our expectations. Very useful to hear about how to respond. Thank you.

Amazing the potential power of the Patient Opinion “toolbox”. Great day. Lots to think about and lots to do.

Learning all about Patient Opinion and how we can link into this at Age Scotland . Workshops were the best bit – it’s good to talk! ☺

Presentations from user – Craig White particularly. Overview from Jason Leitch

Found it all encouraging and inspiring. Thanks

Variety of interactive presentations

All speakers were very informative and interesting. Really enjoyed the whole day, Thanks

Day was really inspiring, talks were interesting. Don’t know what could have been better! Really enjoyed it, the information and information are so helpful for me in my education. Thank you

Excellent day, as someone new to Patient Opinion, the whole day has given me a really good overview of the tool and how we should use this in practice.

**What could have been better?**

Could more front line staff be involved – maybe for later on

More front line staff

Bit more time for discussions/questions always welcome

Excellent but a lot, will digest and act on

Workshop allocation – information in advance

Maybe one more breakout session?

Venue lovely although a bit remote from City centre

**Exciting to see the will building (from the 3rd biggest fan, thanks!)**